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Date: 19.06.2014

Ref. : D. Agier

Department: R&amp;D

## Abstract

When the unit is operating with 120VAC – 60Hz mains in Stroboscope mode or in fast recycling mode, the unit may stop sometimes with Error 13 appearing (over current detected). To cancel that error you have to power down and then power up again the unit.

Note that error depends on some particular mains wiring, configuration, etc. in the building. Therefore it does not occur systematically everywhere.

## Involved series

The serial numbers of the units that could be involved are:

- **ELC Pro HD 500** from **S1402061300100** to **S1402061301975**
- **ELC Pro HD 1000** from **S1402061600100** to **S1402061601086**

## How to proceed

For solving that issue, please replace the Power board EL-code 270.540.ADJ

- ➔ To disassemble and reassemble the unit, see the Service manual
- ➔ To set up the unit, see the Service manual
- ➔ To check the unit, see the note I-00112

All the documents are available on the Elinchrom Agent Center.

## Requesting the warranty

Please fill in the form, mention the “Error 13” in the “Fault” column and ask for the spare board 270.540.ADJ